

Privacy Policy

Pharmabeau Co., Ltd. (hereinafter referred to as the "Company") values the personal information of users and complies with relevant laws and regulations, including the "Personal Information Protection Act." Through this Privacy Policy, the Company informs you of the purpose and method of using the personal information provided by users and the measures taken for the protection of personal information.

This Policy is effective from January 01, 2026.

1. Purpose of Processing Personal Information

The Company processes personal information for the following purposes. The processed personal information will not be used for any purpose other than the following, and if the purpose of use changes, necessary measures will be taken, such as obtaining separate consent in accordance with Article 18 of the Personal Information Protection Act.

Management of Customer Inquiries and Consultation

Personal information is processed for the purpose of handling product inquiries, partnership proposals, other customer complaints, and notification of results.

2. Items of Personal Information to be Processed

The Company collects the minimum amount of personal information necessary to provide services.

Items Collected

Required Items: Company Name or Name, Country, Phone Number, E-mail

Items that may be automatically generated and collected during the use of internet services

IP address, cookies, MAC address, service usage records, visit records, bad usage records, etc.

3. Processing and Retention Period of Personal Information

The Company processes and retains personal information within the personal information retention and use period in accordance with laws and regulations or within the period agreed upon when collecting personal information from the user.

Customer Inquiries and Consultation: Retained for 3 years after the inquiry is processed.

Retention in accordance with relevant laws: If it is necessary to preserve it under the provisions of relevant laws, such as the Act on the Consumer Protection in Electronic Commerce, the Company retains the information for a certain period set by the relevant laws.

Records on handling consumer complaints or disputes: 3 years

4. Procedure and Method of Destruction of Personal Information

In principle, the Company destroys personal information without delay when the purpose of processing personal information is achieved.

Destruction Procedure: Information entered by the user is transferred to a separate DB (or a separate file for paper documents) after the purpose is achieved and is destroyed immediately or after being stored for a certain period according to internal policies and other relevant laws.

Destruction Method:

Information in the form of electronic files is deleted using a technical method that cannot reproduce the record.

Personal information printed on paper is destroyed by shredding with a shredder or incinerating.

5. Provision of Personal Information to Third Parties

In principle, the Company does not provide users' personal information to the outside. However, the following cases are exceptions.

When users have agreed in advance.

When there is a request from an investigation agency in accordance with the provisions of the law or according to the procedures and methods set forth in the law for investigation purposes.

6. Rights of Users and Legal Representatives and How to Exercise Them

Users may exercise their rights to view, correct, delete, or suspend the processing of their personal information against the Company at any time.

The exercise of rights may be made to the Company in writing, by e-mail, or by fax, and the Company will take action without delay.

7. Measures to Ensure Safety of Personal Information

The Company takes the following measures to ensure the safety of personal information.

Administrative Measures: Establishment and implementation of internal management plans, regular employee training, etc.

Technical Measures: Management of access rights to personal information processing systems, installation of access control systems, encryption of unique identification information, installation of security programs.

Physical Measures: Access control to computer rooms, data storage rooms, etc.

8. Matters Concerning Installation, Operation and Refusal of Automatic Personal Information Collection Devices

The Company uses 'cookies' that store and retrieve usage information from time to time to provide individualized customized services to users.

Cookies are a small amount of information sent by the server (http) used to operate the website to the user's computer browser and are also stored on the hard disk of the user's PC computer.

Purpose of using cookies: It is used to provide optimized information by identifying the user's visit and usage patterns.

Installation, operation, and refusal of cookies: You can refuse to store cookies through the option settings in the Tools > Internet Options > Privacy menu at the top of your web browser.

If you refuse to store cookies, you may experience difficulties in using customized services.

9. Chief Privacy Officer

The Company designates a Chief Privacy Officer as follows to take general responsibility for personal information processing and to handle user complaints and damage relief related to personal information processing.

[Chief Privacy Officer]

Name: andrew Seo

Title: CEO

Contact: +82-10-7292-1328 / info@pharmabeau

※ You will be connected to the department responsible for personal information protection.

10. Remedies for Infringement of Rights

Users may apply for dispute resolution or consultation to the Personal Information Dispute Mediation Committee, the KISA Personal Information Infringement Report Center, etc., to receive relief from personal information infringement.

Personal Information Infringement Report Center (privacy.kisa.or.kr)

Personal Information Dispute Mediation Committee (www.kopico.go.kr)

11. Changes to Privacy Policy

This Privacy Policy applies from January 01, 2026.